

WETWALL

WARRANTY

Mr Wet Wall offers a 10-year wear warranty that Wet Wall panels will neither crack nor de-laminate and will remain watertight if fitted and sealed in accordance with our published recommendations.

In the event of a successful claim under your Wet Wall panel guarantee we will replace the panels but will only cover any claims for consequential costs under exceptional circumstances where a defective panel prohibits ordinary use of the surrounding area, e.g. cannot take a shower.

This guarantee does not cover failure of the product due to:

- *Faulty installation*
- *Incorrect maintenance*
- *Damage or misuse*
- *Exposure to surface heat > 60°C*
- *Exposure to direct sunlight*
- *Surface imperfections – Customers used to high-quality laminate surfaces should be aware that whilst meticulous quality control checks are in place, Wet Wall panels are an economy wall panel and the inherent qualities of PVC are not as high-quality laminate, which may result in very small black dots, tram lines or surface imperfections. Accessories may show feint production marks from the factory which are not deemed defects.*

Prior to installation the following checks should be carried out and any queries reported, as claims of this nature will not be covered:

- *Colour matching and sheen levels between all panels and profiles*
- *If panels are to be fitted by a tradesman - colours should first be approved by the customer*
- *All products have arrived in good condition*
- *Flaws in PVC - although unlikely.*
- *Dry fit tongue & groove jointed boards prior to final installation to ensure a flush finish and tightly butted joints will be achieved.*
- *Check batch numbers match between different packs. Batch numbers can be found on every pack, different batch numbers may still colour match.*

This guarantee does not confer any rights other than those set out above and claims for consequential loss or damage are excluded.

This guarantee does not affect your statutory rights as a consumer.